

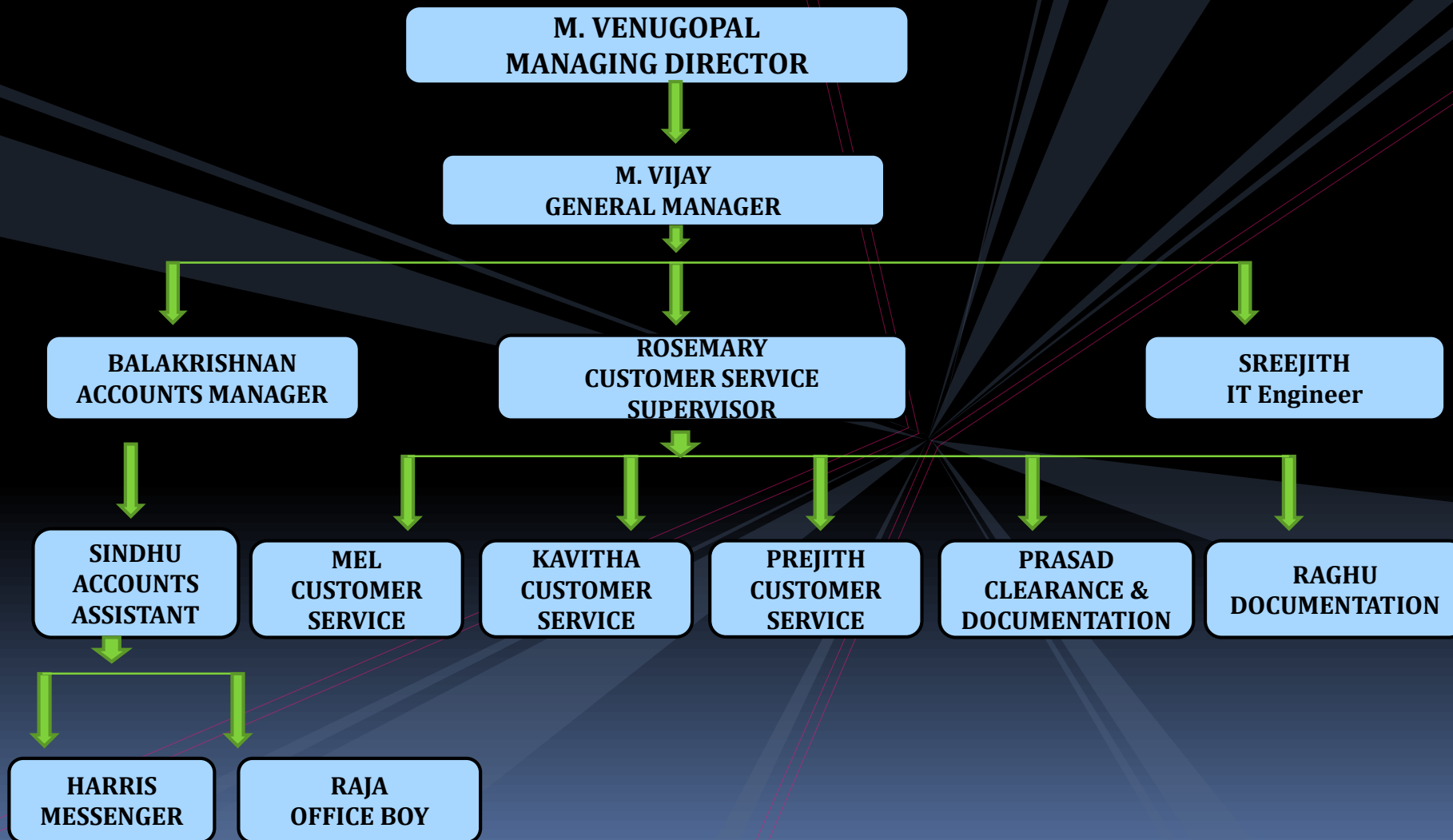


# TRANS WORLD SHIPPING SERVICES LLC



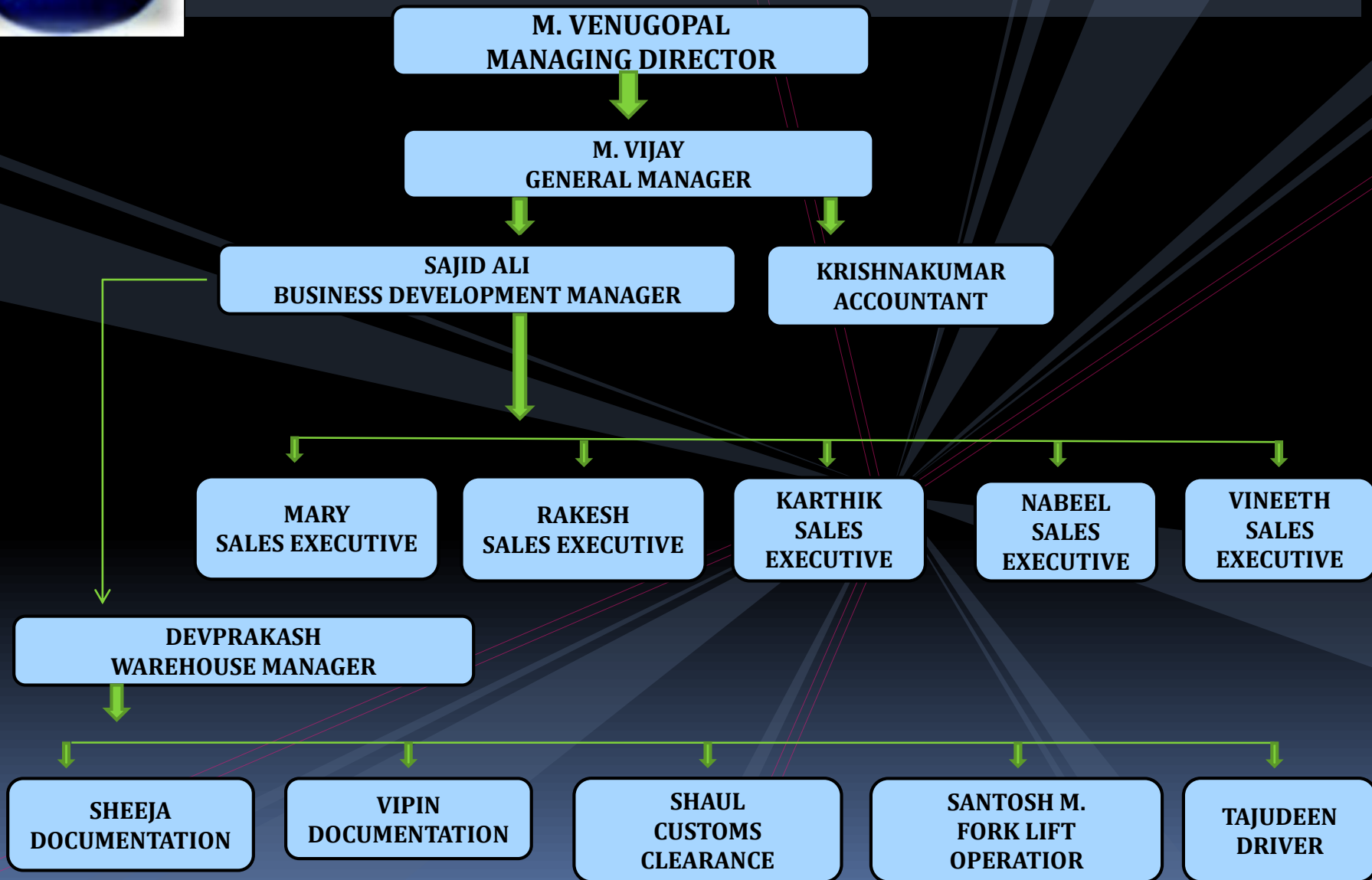


## ORGANISATION CHART – DUBAI OFFICE...





## ORGANISATION CHART – JEBEL ALI OFFICE...





# INTRODUCTION

Trans World Shipping Services LLC was established in June 2002, in Dubai, United Arab Emirates, as limited liability Company, by a group of professionals with a collective experience of more than fifty years in the shipping industry.

The company was issued a Trade License from The Department of Economic Development, Dubai, to operate as a “Freight Forwarder” and also to act as “Ship’s Agents”. While the activity of the company was “Freight Forwarding” both by Sea and Air, it was also licensed to offer other related services such as Cargo Clearing, Cargo loading and unloading, Cargo Shipping, Cargo Packaging and Storing, Warehousing and Consolidation. The company is licensed to operate in all areas within the United Arab Emirates.



In November 2003, the company expanded to obtain a warehousing facility in the Jebel Ali Free Zone. With the opening of its branch in Jebel Ali, the company expanded its activities to provide shipping related services such as Co-packing and land transportation to various destinations in the Middle East.

In a short span of nine years the company has established itself as one of the leading Shipping companies in the UAE. Our client list bears testimony to this. We have also established a network of agents in most regions of the World and are continuing our efforts to establish our presence worldwide.





# FREIGHT MANAGEMENT

- We are able to obtain the most competitive rates and services available by both sea & air.
- Ocean Freight:
  - Dry Break Bulk (BB), Roll On/Roll off,(RORO),  
NVOCC / Consolidation / Groupage Services.
- Air freight
- Chartering
- Project cargo handling
- Over sized cargo
- Dangerous goods





Trans World caters to providing the said services for their clients.





# SUPPLY CHAIN MANAGEMENT

## *Supply Chain Solutions*

- Sourcing / Procurement Logistics
- Warehousing & distribution







# OTHER SERVICES

- Charter Services of vessels and air crafts
- Agency services
- Exhibition assistance
- Certification assistance
- Government, legal & Para-legal assistance
- Insurance assistance



# Warehouse Activities

- Handling of Import and Export boxes.
- Freight Forwarding.
- Handling of Transshipment Cargo
- Storage and Warehousing facility.
- Consolidation and Deconsolidation of LCL Cargoes.
- Co-packing and Distribution.
- Customs & Port Documentation.
- Transportation.



## SERVICES

- Basic Activity is Freight Forwarding by Sea/Air and land
- In November 2003 the company expanded by opening a 5000 SQ ft Warehouse in Jebel Ali Free Zone. We have our own exclusive Container Freight Station of 5000 Sq. feet (500 Sq. Metres) leased out from Jebel Ali Free Zone Authority (JAFZA is a Government Free Zone) with qualified and experienced staff to handle it.
- Has an established Network of agents all around the world.
- Rendering services to Internationally Reputed companies in addition to Local Reputed companies.
- The Warehouse is equipped with the modern stacking/ storage facilities, a Forklift with operator, stacker, trolleys and other equipments to facilitate smooth material movement.



## SAFETY SECURITY & INSURANCE

•**Fire Safety:** The Warehouse building has a built in Insurance cover from Jebel Ali Free Zone Authority against Fire and similar hazards- We have Smoke & Heat Detectors, Fire –Extinguishers and also has an ever-alert automatic Fire Alarm Security system connected to Jebel Ali Free Zone office which monitors Fire-safety status of the Warehouse through day and night. Moreover Environment/Health & Safety – a dept. under Jafza conducts periodical inspection of the warehouse to ensure things are intact and prescribed safety norms are complied with.

•**Insurance Policy cover :** In addition to the above we have a separate Insurance Policy protecting all the goods kept in our Warehouse against Theft /Fire /Damages etc. –Kindly be informed that we have no history of any theft or pilferage ever since the inception of the Warehouse.

•**Security Arrangements :-** Jebel Ali Free Zone Authority keeps a vigil on the Warehouse day and night and have Security arrangements in place to ensure that there are no thefts etc. There are Security guards who keep a watch round the clock.





## **CARGO HANDLED FOR THE YEAR 2011**

FCL : 5800 TEUS

LCL : 2618 CBM

AIR FREIGHT : 150 TONS



## MAJOR PROJECTS HANDLED

- Dubai Electricity & Water Authority - Power Plant & Sub Station.
- Dubai Civil Aviation – Dubai Airport Concourse III
- Dubai World Center Airport.
- Masdar Project
- Federal Electricity & Water Authority – Transmission Line for TRANSCO under Larsen & Turbro Limited. For supplying Electricity from Fujairah to Ras Al Khaimah.
- Dubai Metro
- RAK Ceramics – Largest manufactures of Ceramics Tiles & Sanitary Ware in the world importing raw materials from various parts of the world & exporting finished products to almost 120 countries in the world.



## **FUTURE PLANS**

- To Increase LCL volumes and start own consol boxes from various countries to Dubai.
- To tap the potential of our existing customers, new customers and project cargo since we have a wider network now, more experience and capabilities.
- To concentrate on Air Shipments.
- To concentrate on new projects, being opened & also try to participate in the old projects which have kick started.



## CONCLUSION

It goes without saying that the UAE economy has been affected due to the impact of the global financial turmoil. However, there is a gradual growth and market is likely to pick up again when most of the project's which are on standby mode will kick start. The backbone of the economy is still oil driven and will surge in due course.

The latest forecast by The Economist Intelligence Unit (EIU) shows a gross domestic product (GDP) is projected to expand by around 3.1% in 2013 driven by strong performance in both hydrocarbon and non-oil sectors.

Almost Dh70 billion has been injected by the federal government into the banking sector to loosen credit in the market and boost economic confidence.

Meanwhile, the combined economy of the seven Gulf Co-operation Countries is expected to reach \$2 trillion (Dh7.3 trillion) by 2020 according to a report by the EIU. In the long-term forecast, the GCC countries will supply a quarter of the world's oil requirements.





# CUSTOMER SUPPORT

The Customer Service delivery is driven by a very efficient and experienced team readily available on phone and emails that is measured across stringent performance standards like customer satisfaction, first call resolution, end user satisfaction and process improvement.





# AFFILIATIONS





# OFFICE LOCATIONS

## Head Office...

Trans world Shipping Services LLC

Office No. 6, Mezzanine Floor,

Mina House Building, Mina Street, Al Raffa,

Dubai, U.A.E.

Tel : 00971 4 3528600 Fax: 00971 4 3528900

Email : [transwld@twssuae.ae](mailto:transwld@twssuae.ae)

Working Hours : 8 AM to 5 PM (Sunday to Thursday)

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## Jebel Ali branch office...

Trans World Shipping Services LLC

Warehouse No : MCo1

Near Roundabout 8, Jebel Ali Free Zone

Jebel Ali, Dubai, U.A.E

Tel : 00971 4 8830400 Fax: 00971 4 8830402

Website: [www.twssuae.com](http://www.twssuae.com)

Working Hours : 8 AM to 5 PM (Sunday to Thursday)